

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
AUGUST 2021**

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34017 A	08/02/21 08:56:00	08/06/21 10:36:00	08/03/21 4	Limb Pickup Closed Limbs pick up	Brown, Shirley King, Todd	Fox Hollow Fox Hollow	District 1	Medium Priority
34018 A	08/02/21 08:58:00	08/03/21 16:24:00	08/03/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Clark, Linda	Saddle Creek Cv Saddle Creek Cv	District 1	Medium Priority
34019 A	08/02/21 09:50:00	08/05/21 07:43:00	08/03/21 3	Trash Related Closed Need furniture pick up at both addresses	Brown, Shirley Cowan	Magnolia St Magnolia St	District 3	Medium Priority
34020 A	08/02/21 09:53:00	08/05/21 07:43:00	08/03/21 3	Trash Related Closed Need carpet, and wood pick up	Brown, Shirley Dorsey	Hanna Dr Hanna Dr	District 4	Medium Priority
34021 A	08/02/21 09:54:00	08/05/21 07:42:00	08/03/21 3	Trash Related Closed Need furniture, and wood pick up	Brown, Shirley Dorsey	Renfroe Dr Renfroe Dr	District 4	Medium Priority
34022 A	08/02/21 09:55:00	08/05/21 07:44:00	08/03/21 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Mitchel, Justin	Covey Run Covey Run	District 4	Medium Priority
34023 A	08/02/21 12:03:00	08/03/21 16:21:00	08/03/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Foote, Larry	Lakeshore Ct Lakeshore Ct	District 3	Medium Priority
34026 A	08/02/21 13:46:00	08/05/21 07:44:00	08/03/21 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Marshall, John	Beaufort Cir Beaufort Circle	District 4	Medium Priority
34027 A	08/02/21 14:56:00	08/05/21 07:42:00	08/03/21 3	Limb Pickup Closed Limbs at this address, but on Barnes Rd side	Brown, Shirley Whitehead, Robert	Ratliff Ferry Rd Ratliff Ferry Rd	District 5	Medium Priority
34031 A	08/03/21 13:31:00	08/06/21 10:33:00	08/04/21 3	Trash Related Closed Need dryer pick up	Brown, Shirley Mack, Katina	John Day Rd John Day Rd	District 5	Medium Priority

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34032	08/03/21	08/05/21	08/04/21	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	13:32:00	07:44:00		Closed	Allison	Covey Run		
	Dur (hrs/days)	48	2	Limbs pick up				
34033	08/03/21	08/13/21	08/04/21	Limb Pickup	Brown, Shirley	Firefly Cove		Medium Priority
A	13:33:00	07:22:00		Closed	Hamby, Greg	Firefly Cv		
	Dur (hrs/days)	240	10	Limbs pick up				
34034	08/03/21	08/05/21	08/04/21	Limb Pickup	Brown, Shirley	Serotina Rd	District 3	Medium Priority
A	13:34:00	07:45:00		Closed	Stringer, Greg	Serotina Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
34035	08/03/21	08/06/21	08/04/21	Limb Pickup	Brown, Shirley	Fawn Cv	District 1	Medium Priority
A	13:35:00	10:37:00		Closed	Jacobs, Tipp	Fawn Cv		
	Dur (hrs/days)	72	3	Limbs pick up				
34036	08/03/21	08/06/21	08/04/21	Trash Related	Brown, Shirley	Talons Pointe		Medium Priority
A	15:42:00	10:33:00		Closed	Byers, Alysia	Talons Pt		
	Dur (hrs/days)	72	3	Need mattress pick up				
34037	08/03/21	08/20/21	08/04/21	Culvert Clean Out	Brown, Shirley	Stokes Rd	District 3	Medium Priority
A	15:45:00	09:44:00		Closed	Bowling, David	Stokes Rd		
	Dur (hrs/days)	408	17	Culvert stopped up, causing ditch and property to flood				
34039	08/03/21	08/04/21	08/04/21	Limb Pickup	Brown, Shirley	West Elbridge Way	District 4	Medium Priority
A	16:28:00	07:06:00		Closed	Unknown	West Elbridge Way		
	Dur (hrs/days)	24	1	Limb pickup				
34040	08/04/21	08/06/21	08/05/21	Trash Related	Brown, Shirley	Deer Ridge Dr	District 4	Medium Priority
A	08:19:00	10:32:00		Closed	Hope	Deer Ridge Dr		
	Dur (hrs/days)	48	2	Need toilet pick up				
34041	08/04/21	08/09/21	08/05/21	Limb Pickup	Brown, Shirley	Fairgreen Cv	District 1	Medium Priority
A	09:05:00	07:13:00		Closed	Deweese, Kim	Fairgreen Cove Canton 39046769-5		
	Dur (hrs/days)	120	5	Needs limb pickup				
34042	08/04/21	08/09/21	08/05/21	Culvert Repair	Brown, Shirley	John Day Rd	District 5	Medium Priority
A	14:13:00	07:06:00		Closed	Beamon, Chiquita	165 John Day Rd		
	Dur (hrs/days)	120	5	Requesting to have old worn culvert replaced to driveway				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34044	08/04/21	08/06/21	08/05/21	Limb Pickup	Brown, Shirley	French Branch	District 4	Medium Priority
A	15:07:00	10:36:00		Closed	Rideout, Leonard	French Branch		
	Dur (hrs/days)	48	2	Limbs pick up				
34045	08/04/21	08/13/21	08/05/21	Limb Pickup	Brown, Shirley	Lakeshire Pkwy	District 4	Medium Priority
A	15:09:00	15:36:00		Closed	Sandy	Lakeshire Pkwy		
	Dur (hrs/days)	216	9	Limbs pick up				
34046	08/05/21	08/17/21	08/06/21	Mowing	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	09:20:00	15:58:00		Closed	Unknown	Yandell Rd		
	Dur (hrs/days)	288	12	Grass need cutting by Dollar General				
34047	08/05/21	08/06/21	08/06/21	Limb Pickup	Brown, Shirley	Jorn Cir	District 1	Medium Priority
A	09:24:00	10:34:00		Closed	Williams, Rose	Jorn Cir		
	Dur (hrs/days)	24	1	Limbs pick up				
34048	08/05/21	08/11/21	08/06/21	Limb Pickup	Brown, Shirley	Marshas Way	District 1	Medium Priority
A	09:27:00	08:03:00		Closed	Barnes, Samatha	Marsha Way		
	Dur (hrs/days)	144	6	Limbs pick up				
34049	08/05/21	08/10/21	08/06/21	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	10:08:00	14:22:00		Closed	Mason, Diane	Wildwood Dr		
	Dur (hrs/days)	120	5	Limbs pick up				
34050	08/05/21	08/12/21	08/06/21	Limb Pickup	Brown, Shirley	Easton Ct	District 3	Medium Priority
A	10:11:00	09:06:00		Closed	Childress, Jim	Easton Ct		
	Dur (hrs/days)	168	7	Limbs pick up				
34052	08/05/21	08/11/21	08/06/21	Limb Pickup	Brown, Shirley	Bridgeton Cir	District 5	Medium Priority
A	15:02:00	08:03:00		Closed	Stokes, Barry	104 Bridgeton Cir		
	Dur (hrs/days)	144	6	Limp pickup				
34053	08/05/21	08/10/21	08/06/21	Trash Related	Brown, Shirley	Crescent Ridge Dr	District 4	Medium Priority
A	15:03:00	07:12:00		Closed	Nichole	Crescent Ridge Dr		
	Dur (hrs/days)	120	5	Need lawn mower pick up				
34054	08/05/21	08/17/21	08/06/21	Mowing	Brown, Shirley	Hoy Rd	District 2	Medium Priority
A	15:45:00	15:59:00		Closed	Wade, Jill	Hoy Rd		
	Dur (hrs/days)	288	12	Grass need mowing on Hoy Rd, and Shadow Hill Dr				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34058	08/06/21	08/10/21	08/07/21	Trash Related	Brown, Shirley	June Ave	District 4	Medium Priority
A	09:41:00	14:41:00		Closed	Lawrence, Loretta	June Ave		
	Dur (hrs/days)	96	4	Need sofa, treadmill pick up				
34062	08/06/21	08/20/21	08/07/21	Pot Holes	Brown, Shirley	Livingston Vernon Rd	District 4	Medium Priority
A	15:56:00	11:52:00		Closed	Unknown	Livingston Vernon Rd		
	Dur (hrs/days)	336	14	Bad pot holes				
34063	08/06/21	08/11/21	08/07/21	Limb Pickup	Brown, Shirley	Planters Row	District 3	Medium Priority
A	15:57:00	08:01:00		Closed	Josh	Planters Row		
	Dur (hrs/days)	120	5	Limbs pick up at several houses on this road				
34064	08/09/21	08/11/21	08/10/21	Limb Pickup	Brown, Shirley	Twin Cedars Dr	District 1	Medium Priority
A	10:05:00	08:03:00		Closed	Nowell, Gary	Twin Cedars Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
34065	08/09/21	08/11/21	08/10/21	Limb Pickup	Brown, Shirley	Arrington Dr	District 3	Medium Priority
A	10:07:00	08:02:00		Closed	Davis, Rob	Arrington Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
34066	08/09/21	08/12/21	08/10/21	Limb Pickup	Brown, Shirley	Northshore Blvd	District 3	Medium Priority
A	10:09:00	09:07:00		Closed	Howard, Mike	Northshore Blvd		
	Dur (hrs/days)	72	3	Limbs pick up				
34067	08/09/21	08/11/21	08/10/21	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	10:12:00	08:04:00		Closed	Snow	Beaufort Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
34068	08/09/21	08/11/21	08/10/21	Limb Pickup	Brown, Shirley	Bienville Dr	District 3	Medium Priority
A	10:14:00	08:02:00		Closed	Adams, Zachary	Bienville Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
34069	08/09/21	08/11/21	08/10/21	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	13:17:00	08:06:00		Closed	Brookshire, Roy	Savannah Bend		
	Dur (hrs/days)	48	2	Limbs pick up				
34070	08/09/21	08/16/21	08/10/21	Limb Pickup	Brown, Shirley	Twin Harbor Pl	District 5	Medium Priority
A	13:20:00	15:38:00		Closed	Ramona	Twin Harbor Pl		
	Dur (hrs/days)	168	7	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34071	A	08/09/21 13:47:00	08/12/21 09:07:00	08/10/21	Limb Pickup Closed	Brown, Shirley Jackson, Michael	Pleasant Gift Rd Pleasant Gift Rd	District 5	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
34073	A	08/09/21 16:05:00	08/20/21 11:32:00	08/10/21	Culvert Repair Closed	Brown, Shirley Watts, Dennis	Robinson Springs Rd Robinson Spring Rd	District 3	Medium Priority
		Dur (hrs/days)	264	11	Reporting a large road culvert that has a barrel in a hole needs to be filled				
34074	A	08/10/21 07:13:00	08/13/21 07:22:00	08/11/21	Limb Pickup Closed	Brown, Shirley Tunney, Melody	Livingston Dr Livingston Dr		Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
34075	A	08/10/21 07:35:00	08/12/21 09:05:00	08/11/21	Trash Related Closed	Brown, Shirley Pickett, Tim	John Day Rd John Day Rd	District 5	Medium Priority
		Dur (hrs/days)	48	2	Need couch, mattress pick up				
34077	A	08/10/21 08:31:00	08/13/21 07:21:00	08/11/21	Limb Pickup Closed	Brown, Shirley Travis	Memory Ln Memory Ln	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
34079	A	08/10/21 09:19:00	08/13/21 15:39:00	08/11/21	Road Shoulder Closed	Brown, Shirley Williams, Lisa	Yandell Rd Yandell Road	District 1	Medium Priority
		Dur (hrs/days)	72	3	I am passing on a message I rec'd from a Citizen this am				
34080	A	08/10/21 09:23:00	08/13/21 07:22:00	08/11/21	Limb Pickup Closed	Brown, Shirley Mitchener, Rob	Savoy Park Savoy Park	District 4	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
34082	A	08/10/21 13:50:00	08/12/21 09:06:00	08/11/21	Trash Related Closed	Brown, Shirley Leah	Bilbrew Rd Bilbrew Rd	District 5	Medium Priority
		Dur (hrs/days)	48	2	Need couch, refrigerator pick up				
34083	A	08/10/21 13:52:00	08/13/21 07:18:00	08/11/21	Limb Pickup Closed	Brown, Shirley WM	Bear Creek Cir Bear Creek Cir	District 1	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
34084	A	08/11/21 11:45:00	08/13/21 07:20:00	08/12/21	Limb Pickup Closed	Brown, Shirley Courson, Boniter	Beaver Bend 138 Beaver Bend	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limb Pickup				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34085 A	08/11/21 14:33:00	08/13/21 07:22:00	08/12/21	Limb Pickup Closed	Brown, Shirley Caller	Castle Ridge Cv Castle Ridge Cove	District 3	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
34087 A	08/11/21 14:36:00	08/16/21 07:22:00	08/12/21	Trash Related Closed	Brown, Shirley Mills, Les	Wells Ct Wells Ct	District 1	Medium Priority
	Dur (hrs/days)	120	5	Needs washing machine picked up				
34089 A	08/12/21 07:17:00	08/13/21 07:20:00	08/13/21	Limb Pickup Closed	Brown, Shirley Unknown	Farmers Row 213 Farmers Row	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
34090 A	08/12/21 09:55:00	08/13/21 15:37:00	08/13/21	Limb Pickup Closed	Brown, Shirley Unknown	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34091 A	08/12/21 12:41:00	08/20/21 11:54:00	08/13/21	Pot Holes Closed	Brown, Shirley Jones, Linda	Old Yazoo City Rd Old Yazoo City Rd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Pot holes				
34092 A	08/12/21 12:43:00	08/20/21 11:42:00	08/13/21	Limb Cutting Closed	Brown, Shirley Myrrick, Linda	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs need cutting back, can't see oncoming traffic pulling out driveway				
34093 A	08/12/21 12:45:00	08/20/21 11:54:00	08/13/21	Pot Holes Closed	Brown, Shirley Unknown	Gluckstadt Rd Gluckstadt Rd	District 3	Medium Priority
	Dur (hrs/days)	192	8	Bad pot holes at the corner of Gluckstadt Rd, and Hwy 463				
34095 A	08/12/21 12:47:00	08/13/21 15:36:00	08/13/21	Limb Pickup Closed	Brown, Shirley Annette	Old Jackson Rd Old Jackson Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34096 A	08/12/21 14:19:00	08/16/21 07:22:00	08/13/21	Trash Related Closed	Brown, Shirley Tripp	Buckhead Dr Buckhead Dr	District 2	Medium Priority
	Dur (hrs/days)	96	4	Need old window pick up				
34098 A	08/13/21 07:18:00	08/13/21 15:37:00	08/14/21	Limb Pickup Closed	Brown, Shirley Carroll, Richard	Sagefield Sq Sagefield Sq	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34100 A	08/13/21 09:52:00	08/16/21 15:37:00	08/14/21	Limb Pickup Closed	Brown, Shirley Harris, Gloria	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
34101 A	08/13/21 09:53:00	08/18/21 07:04:00	08/14/21	Limb Pickup Closed	Brown, Shirley Smith, Hubert	Old Canton Rd Old Canton Rd	District 2	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
34102 A	08/13/21 13:44:00	08/16/21 15:39:00	08/14/21	Limb Pickup Closed	Brown, Shirley Melanie	Huber St Huber St		Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
34103 A	08/13/21 15:42:00	08/18/21 06:53:00	08/14/21	Limb Pickup Closed	Brown, Shirley Brenda	Norris St Norris St	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
34104 A	08/13/21 15:43:00	08/16/21 15:40:00	08/14/21	Limb Pickup Closed	Brown, Shirley Hobson	Magnavox St Magnavox St	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
34105 A	08/13/21 15:44:00	08/16/21 15:39:00	08/14/21	Limb Pickup Closed	Brown, Shirley Lynn	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up at this address, but on the side across from the park				
34106 A	08/13/21 15:46:00	08/18/21 07:00:00	08/14/21	Limb Pickup Closed	Brown, Shirley Unknown	St Charles St St Charles St	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up across from the lake				
34107 A	08/13/21 15:47:00	08/16/21 15:40:00	08/14/21	Limb Pickup Closed	Brown, Shirley Thompson	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
34108 A	08/16/21 07:07:00	08/16/21 15:39:00	08/17/21	Limb Pickup Closed	Brown, Shirley Baker, Abby	Hartfield Dr Hartfield Dr	District 3	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
34109 A	08/16/21 07:34:00	08/18/21 07:03:00	08/17/21	Limb Pickup Closed	Brown, Shirley Moss, Ryan	Harvey Cir Harvey Cir	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34110 A	08/16/21 07:54:00	08/18/21 07:01:00	08/17/21	Limb Pickup Closed	Brown, Shirley Gail	Buckeye Dr Buckeye Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34111 A	08/16/21 08:10:00	08/18/21 15:27:00	08/17/21	Limb Pickup Closed	Brown, Shirley Reeves, Dennis	Sunset Cir 218 Sunset Cir	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
34113 A	08/16/21 10:03:00	08/18/21 06:53:00	08/17/21	Limb Pickup Closed	Brown, Shirley Unknown	Savoy Park 107 Savoy Park	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need limb pickup				
34114 A	08/16/21 14:16:00	08/20/21 11:55:00	08/17/21	Pot Holes Closed	Brown, Shirley Morris, Stephanie	Livingston Vernon Rd Madison Street Flora 39071	District 4	Medium Priority
	Dur (hrs/days)	96	4	Two bad potholes when you turn on Livingston Vernon Rd off Hwy 22, less than a mile down the road., She busted two tires when she hit the holes				
34116 A	08/16/21 14:21:00	08/18/21 15:27:00	08/17/21	Limb Pickup Closed	Brown, Shirley Smith, Bobby	Normandy Cir Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34117 A	08/16/21 14:22:00	08/18/21 07:00:00	08/17/21	Limb Pickup Closed	Brown, Shirley Smith, Chase	Esplanade Court Esplanade Ct	District 2	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34118 A	08/16/21 14:23:00	08/25/21 07:42:00	08/17/21	Culvert Installation Closed	Brown, Shirley Collins, Lannie	Davis Rd Davis Rd	District 5	Medium Priority
	Dur (hrs/days)	216	9	Requesting for wider culvert, say the one there is not wide enough				
34119 A	08/16/21 14:27:00	08/18/21 07:02:00	08/17/21	Limb Pickup Closed	Brown, Shirley Puckett, Derrick	Cove Ln Cove Ln	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34120 A	08/16/21 14:28:00	08/19/21 07:08:00	08/17/21	Trash Related Closed	Brown, Shirley Ross, Polly	Moss Rd Moss Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Need washer, refrigerator pick up				
34121 A	08/16/21 14:31:00	08/18/21 06:55:00	08/17/21	Limb Pickup Closed	Brown, Shirley Stephanie	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34123 A	08/16/21 15:16:00	08/18/21 07:03:00	08/17/21	Limb Pickup Closed	Brown, Shirley Brown, Booker T	James St James Street	District 5	Medium Priority
	Dur (hrs/days)	48	2	Needs pickup. He cut down a tree and pilled the limb up at the street.				
34124 A	08/16/21 15:17:00	08/18/21 06:56:00	08/17/21	Limb Pickup Closed	Brown, Shirley Caller	Stillhouse Creek Dr Stillhouse Creek Drive	District 3	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup at 172 and 174 and the whole neighborhood needs checking				
34125 A	08/16/21 15:50:00	08/19/21 07:13:00	08/17/21	Limb Pickup Closed	Brown, Shirley Unknown	Castle Ridge Cv 112 Castle Ridge Cv	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limb pickup				
34126 A	08/17/21 13:07:00	08/18/21 15:28:00	08/18/21	Limb Pickup Closed	Brown, Shirley Washington	Tithelo Rd Tithelo Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
34127 A	08/17/21 14:01:00	08/19/21 07:09:00	08/18/21	Trash Related Closed	Brown, Shirley Spencer, Jessie	Woodlands Ln Woodlands Ln	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need 2 exercise bikes pick up, that has been broken down				
34129 A	08/17/21 14:20:00	08/19/21 15:16:00	08/18/21	Limb Pickup Closed	Brown, Shirley Higginbotham, Steve	Wildwood Dr Wildwood Dr	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34130 A	08/17/21 14:28:00	08/18/21 15:28:00	08/18/21	Limb Pickup Closed	Brown, Shirley Robinson, Sue	Brookville Rd Brookville Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34131 A	08/17/21 15:43:00	08/18/21 15:27:00	08/18/21	Limb Pickup Closed	Brown, Shirley Lewis, Jerry	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
34132 A	08/17/21 15:48:00	08/18/21 15:26:00	08/18/21	Limb Pickup Closed	Brown, Shirley Wobble, Andrew	Bear Creek Cir Bear Creek Ct	District 1	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
34133 A	08/17/21 14:29:00	08/19/21 15:14:00	08/18/21	Limb Pickup Closed	Brown, Shirley Hudson, John	Middle Rd Middle Rd	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34134	08/18/21	08/20/21	08/19/21	Limb Pickup	Brown, Shirley	Hwy 16 W		Medium Priority
A	10:35:00	15:32:00		Closed	Coach, Wash	1238 Hwy 16 W		
	Dur (hrs/days)	48	2	Limb pickup				
34135	08/18/21	08/20/21	08/19/21	Limb Pickup	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	13:09:00	08:30:00		Closed	Kennell, Derrick	Harvey Crossing		
	Dur (hrs/days)	48	2	Limbs pick up				
34136	08/18/21	08/19/21	08/19/21	Limb Pickup	Brown, Shirley	Camden Way	District 4	Medium Priority
A	13:10:00	15:14:00		Closed	Michael	Camden Way		
	Dur (hrs/days)	24	1	Limbs pick up				
34137	08/18/21	08/19/21	08/19/21	Limb Pickup	Brown, Shirley	Savoy Park	District 4	Medium Priority
A	13:12:00	15:14:00		Closed	Kaitlyn	Savoy Park		
	Dur (hrs/days)	24	1	Limbs pick up				
34139	08/18/21	08/19/21	08/19/21	Limb Pickup	Brown, Shirley	Buckhead Dr	District 2	Medium Priority
A	13:15:00	15:15:00		Closed	Harkins, Tripp	Buckhead Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
34140	08/18/21	08/19/21	08/19/21	Limb Pickup	Brown, Shirley	Germantown Ln	District 4	Medium Priority
A	14:26:00	15:15:00		Closed	Aldridge, Brian	Germantown Lane		
	Dur (hrs/days)	24	1	Needs limb pickup				
34141	08/18/21	08/20/21	08/19/21	Mowing	Brown, Shirley	Lake Cavalier Rd	District 3	Medium Priority
A	15:38:00	11:42:00		Closed	Matthew	Lake Cavalier Rd		
	Dur (hrs/days)	48	2	Want grass mowed infront of this address				
34142	08/18/21	08/23/21	08/19/21	Pot Holes	Brown, Shirley	Cloud Rd	District 4	Medium Priority
A	15:58:00	06:56:00		Closed	Johnston, Ken	Cloud Rd		
	Dur (hrs/days)	120	5	Needs potholes filled				
34143	08/19/21	08/26/21	08/20/21	Trash Related	Brown, Shirley	Hwy 43 N		Medium Priority
A	08:53:00	07:06:00		Closed	Wade, Annette	Hwy 43 N		
	Dur (hrs/days)	168	7	Need small pile of old wooden fence board pick up				
34144	08/19/21	08/23/21	08/20/21	Trash Related	Brown, Shirley	Tyler Ln	District 3	Medium Priority
A	08:55:00	06:56:00		Closed	Bolden, Pearl	Tyler Ln		
	Dur (hrs/days)	96	4	Old boards need picking up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34145 A	08/19/21 13:19:00	08/20/21 15:31:00	08/20/21	Limb Pickup Closed	Brown, Shirley Lott, Shannon	Camden Shores Camden Shores	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34146 A	08/19/21 13:20:00	08/20/21 15:33:00	08/20/21	Limb Pickup Closed	Brown, Shirley Coate, Michael	Muscadine Path Muscadine Path	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34147 A	08/19/21 13:24:00	08/23/21 06:56:00	08/20/21	Trash Related Closed	Brown, Shirley Blackmon, Verilian	Hwy 16 E Hwy 16 E		Medium Priority
	Dur (hrs/days)	96	4	Need old TV, stroller, microwave, ETC pick up				
34148 A	08/19/21 15:22:00	08/25/21 14:53:00	08/20/21	Limb Pickup Closed	Brown, Shirley Brown, Zyvanian	Harris Subdivision Rd Harris Sudv Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
34149 A	08/19/21 15:23:00	08/24/21 07:08:00	08/20/21	Limb Pickup Closed	Brown, Shirley Majure, Bill	August Bend August Bend	District 2	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
34150 A	08/20/21 09:40:00	08/24/21 07:08:00	08/21/21	Limb Pickup Closed	Brown, Shirley Hall, Eric	Wayfield Cove Wayfield Cv		Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
34154 A	08/23/21 07:32:00	08/25/21 14:55:00	08/24/21	Limb Pickup Closed	Brown, Shirley Kirkland, Lawanda	Hemlock Ln Hemlock Ln	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34155 A	08/23/21 07:48:00	08/25/21 14:52:00	08/24/21	Limb Pickup Closed	Brown, Shirley Dodds, Sean	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34157 A	08/23/21 09:26:00	08/25/21 14:55:00	08/24/21	Limb Pickup Closed	Brown, Shirley Charles	Bridgeton Way Bridgeton Way	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34158 A	08/23/21 09:30:00	08/25/21 14:50:00	08/24/21	Limb Pickup Closed	Brown, Shirley Mike	Planters Cv Planters Cv	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34159 A	08/23/21 09:35:00	08/25/21 14:54:00	08/24/21	Limb Pickup Closed	Brown, Shirley Unknown	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34161 A	08/23/21 10:33:00	08/25/21 14:53:00	08/24/21	Limb Pickup Closed	Brown, Shirley Green	Hart Rd Hart Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34162 A	08/23/21 13:21:00	08/25/21 14:55:00	08/24/21	Limb Pickup Closed	Brown, Shirley Rideout, Leanord	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34163 A	08/23/21 13:22:00	08/25/21 14:52:00	08/24/21	Limb Pickup Closed	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34165 A	08/23/21 14:11:00	08/25/21 14:54:00	08/24/21	Limb Pickup Closed	Brown, Shirley Wasson, Dave	Bell Pointe Bellepointe	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
34171 A	08/24/21 11:22:00	08/27/21 07:10:00	08/25/21	Trash Related Closed	Brown, Shirley Bennett, Bernard	Tyler Ln Tyler Ln	District 3	Medium Priority
	Dur (hrs/days)	72	3	Need old wood pick up { SMALL PILE }				
34174 A	08/24/21 15:33:00	08/26/21 16:00:00	08/25/21	Trash Related Closed	Brown, Shirley Bucanhan, Jerome	Main St 422 Main St	District 5	Medium Priority
	Dur (hrs/days)	48	2	Requesting to have boards and debris to be picked up				
34175 A	08/25/21 08:12:00	08/27/21 07:27:00	08/26/21	Limb Pickup Closed	Brown, Shirley Hart, Janice	Village Cir Village Cir	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34177 A	08/25/21 08:43:00	08/27/21 07:24:00	08/26/21	Limb Pickup Closed	Brown, Shirley Mr., Parks	Fairchild Cv 111 Fairchild Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Need limb pickup				
34178 A	08/25/21 09:30:00	08/27/21 07:09:00	08/26/21	Limb Pickup Closed	Brown, Shirley Madda, Frank	Hampton Ridge Hampton Ridge		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34181 A	08/25/21 15:34:00	08/27/21 07:14:00	08/26/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Robinson, Eunice	Way Rd Way Rd	District 5	Medium Priority
34182 A	08/25/21 15:35:00	08/27/21 07:11:00	08/26/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Blamberg, Mike	Hartfield Dr Hartfield Dr	District 3	Medium Priority
34187 A	08/26/21 14:34:00	08/27/21 07:27:00	08/27/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Bolden, Breanna	Tyler Ln Tyler Ln	District 3	Medium Priority

123 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 08/02/21 through 08/27/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address		District	Priority

Total Requests: 123